

P.O. Box 471  
Carthage, NC 28327  
October 24, 2015

Carolina Tree Care  
520 Webb Road  
Concord, NC 28025

Dear Sirs:

I went to your website to include a review but had some technical difficulties and was unable to do so. I was so impressed with the crew from your company that I decided they needed to be recognized anyway. I decided snail mail would have to suffice.

Your crews have been working in my neighborhood for a few weeks clearing power line right-of-ways for Duke Power Company. Over the years my next door neighbor has been totally uncooperative in allowing crews to access her property. This year was no different.

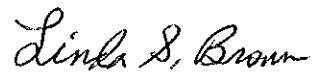
General Foreman Ray Ward spoke with me about going into my horse pasture to get access to the lines running beside this neighbor's property. I agreed, and we walked over the area involved to make sure the trucks could fit through the necessary three gates. Since I would have to lock my horses up in their stables, we decided on a date for the access when I knew I would be home.

On the agreed upon date I had an unexpected appointment after lunch. Ray pulled his crew off the job they were working on to come to my property thus assuring they would be finished before I had to leave. My horses surely appreciated that!

Crew members Jose Canales, Yanci Romero, and Gabriel Servise did a great job maneuvering their truck through the three gates without harming anything. They did the cutting and threw all the cuttings over the fence so that the chipping truck would not have to enter my property. They even raked out the tire tracks in front of the stable! They finished in plenty of time for me to meet my appointment.

All of these folks represented your company well and went out of their way to accomplish the needed cutting without entering into a confrontation with my neighbor. Thanks to all of them!

A very satisfied customer,



Linda S. Brown