

Mr. Guffey,

We wanted to extend our sincere appreciation for the great service your company provided last October. My husband & I had purchased a rental property in Davidson on a lot with many beautiful, tall, old trees. Unfortunately, they had been neglected over the years. While we had always planned on calling a tree service, it was only 2 weeks after we closed that one of the trees fell on a nearby property. Fortunately no one was injured. Needless to say, we started our search immediately for a company we could trust to provide the appropriate care the trees required. After several phone calls to other companies, some provided quotes and some did not bother to show up to discuss their services, we were fortunate to have arranged an appointment with Josh Franz.

Josh was not only knowledgeable, but had a great approach to our concerns for the trees - not just the health and maintenance, but the cost to prune the trees and fertilize the roots. We did not feel pressured, nor did we feel like we would be "nickel & dimed". He really understood our short-term & long-term concerns and followed through on everything he stated that he and the company would do. Since then, we have referred several people to your company (& to Josh specifically) when the topic of tree services have come up in conversation. We very seldom recommend companies, as we are often disappointed with the work that is provided. Clearly, Carolina Tree Care is an exceptional company.

We knew when your company completed our initial job request, that Carolina Tree Care would be our #1 choice whenever we needed additional services. As it turned out, we received a reminder letter to fertilize the trees. This was also a reminder to send this email, which was long overdue!

Many thanks. It's great working with a company like Carolina Tree Care. Please extend our sincere thanks and appreciation to Josh. He represented your company in the best way possible, as you would want all employees to do.

Lisa & Tony Neubauer